

Ysleta Independent School District Technology Plan  
Update  
May 2002

**Goal 6:** The District will provide equitable state-of-the-art learning and work environments that integrate instruction and technology for all students and employees.

**Objective 4:** On an ongoing basis provide a flexible technology infrastructure that allows the district to address all instructional and administrative initiatives efficiently and cost-effectively.

**Initiatives:**

Facilities standards will be developed to define requirements for new schools and retrofitting existing campuses for the support of technology.

**This initiative is not completed, it is in progress but not formalized.**

Maintain Internet access at speeds acceptable to district users.

**This initiative is ongoing, a T-1 will be added and division is waiting for e-rate awards.**

Provide Email service to all students and staff.

**The E-rate award for year 2002 is due sometime between June and August and should give us a more definitive idea for a timeline for the completion of this project.**

Provide Remote Access Services (RAS) to District staff and students. Provide adequate communication facilities for the WAN.

**The RAS has been activated and can now be rolled-out to end-users. This will begin primarily with ACAC staff first for testing reasons then will be rolled-out on a per-project basis for campus personnel based upon need.**

District will provide standards regarding Network Connectivity.

**This initiative has not been completed due to vacancies that have just been filled. We will begin to develop these standards for a completion date of \_\_\_\_\_.**

District will provide a web infrastructure that facilitates communication between district staff students and community.

**The district's new web application developer began April 22 and has begun investigating the current web structure and is investigating ways to automate and**

**streamline the web publication process for the district by employing a content management system. His initial phase will include an implementation plan and mock ups. Full tilt work cannot begin in earnest until the new web servers that the district has asked for from Year 2002 Erate are approved (June – August time frame)**

The District will provide voice (telephone) services to all staff, and implement CIT (Computer Integrated Telephony) applications to enhance student, staff, community communications.

**This initiative is pending E-rate year 5 project.**

Develop a plan to improve network and computer availability by implementing Network Management/remote desktop management capabilities.

Protect Infrastructure with Uninterruptible Power Supplies.

**This objective is pending a Year 2001 Appeal to the SLD as well as a new Year 2002 SLD request to cover us in the event the Year 2001 appeal fails.**

Wireless Infrastructure

**This initiative is a proposed project for E-rate year 2003. The cause for the latency of this project revolves around the immature nature of the technology and the lack of performance associated with distributed (hub type) environments that do bandwidth sharing. These devices currently run at 11 megabits and become so fractionalized that they become a bottleneck. Newer technology promises to solve some of these problems by improving performance for these types of devices.**

**Goal 6:** The District will provide equitable state-of-the-art learning and work environments that integrate instruction and technology for all students and employees.

**Objective 5:** The District will develop, implement and continually assess all administrative systems (students, finance, human resources, web-based applications, Records Management) to insure that information management and program administration are completed with maximum efficiency and functionality, eliminating unnecessary paperwork, streamlining processes, and providing multiple opportunities and avenues for communication and interaction among District Campuses, departments and users.

Student Systems

Standardize computerized grading programs K-12 with student accounting systems. Implement IGPro at all secondary school as and develop IGPro interface for elementary grade reporting.

**High schools have been implemented and currently communications with Chief Academic Officer to pursue middle schools.**

Implement automated attendance at the classroom level.

**This initiative is on target as of November 2001.**

Implement health and immunizations for all school nurses K-12.

**This initiative has been completed.**

Implement graduation requirements module on SASI

**Migration to SASIxp is pending.**

Implement TAAS Data Results Module.

**This initiative is on target to meet the Spring 2003 deadline.**

Access the student system to ensure that it is meeting campus/district department needs.

**This is on-going and will be completed Spring 2003.**

Replace administration equipment/matching funds.

**Unable to accomplish initiative due to no matching funds available.**

Finance System

Develop a plan to automate Human Resources.

**This initiative is in progress, completion is pending additional funding and staff. Will need to be re-visited.**

Reassess automated applicant process specifications.

**This initiative has been completed September 2001.**

Based on reassessment, develop an applicant process for distributed (campus/department) use.

**This initiative has been completed September 2001.**

Implement the electronic inquiry of the employee's general information and benefits.

**This initiative is currently in progress by our Benefit Administrators to meet completion date of Spring 2004. Currently no funding or staffing available for District to initiate development in-house.**

Complete the online benefit enrollment process.

**This initiative is currently on target to meet the Spring 2002 deadline, by the District Benefit Administrators. Currently no funding or staffing available for District to initiate development in-house.**

Develop a plan to automate all payroll/accounting/purchasing/ budget functions as they relate to campus and departments.

**This initiative is in progress. Completion is dependent on additional funding and staffing.**

Develop and implement the electronic transfer of information for travel forms student fund raising, petty cash, etc. as allowed by law.

**This initiative has not been completed by Technology due to staffing limitations.**

Publish regulations for bid/quote standards along with the awarded bid/quotes.

**This initiative has been ongoing.**

Ongoing enhancement of fixed asset module (inventory) and the work orders modules (trip, catering and warehouse requests).

**Fix asset module has been completed October 2001, and work order module is pending due to staffing limitations.**

Web Based Applications

Plan and develop a pilot program for web based applications.

**This initiative will be completed once SASIxp upgrade is made. RFP for SASIxp Pilot is in the development stage with a target date of September 2002.**

**Goal 6:** The District will provide equitable state-of-the-art learning and work environments that integrate instruction and technology for all students and employees.

**Objective 6:** The District will facilitate the support and implementation of technology through the use of web-base resources and appropriate personnel.

The District will have online a dynamic web based technology resources tool available for the entire district educational community.

**This project is moving forward now that the district Web Application Developer has been hired. He will liaison with the Instructional Technology Trainers to begin developing a structured model for integrating instructional needs for the district into our web presence.**

The District will develop, fund and implement the CTC position at every campus over a three year period.

Develop CTC job description and staff guideline, receiving input from campus, instructional and technology departments.

**This initiative is being developed by Instructional Media and Technology Director.**

The District will find (2) Technology System Specialists (Field Technicians) for each feeder pattern.

**No funding has been available for this initiative.**

Budget for TSS positions. Implement (2) TSS positions at (7) feeder patterns.

**This initiative has been completed March 2002.**

The District will provide a district-wide virus scanning protection software and licenses.

**This project requires substantial funding to become a reality. Since it is not an E-rate eligible item and requires a desktop component, the district will need to provide funding directly to accomplish this.**

The district Technology Help Desk will provide efficient and reliable support services to technology users within the district.

**No technology funding has been received to implement the above initiative. The funding request are needed for additional client licenses, Intranet Help Desk Web server to provide a portal for Web Help Desk Client and upgrade of Help Desk server to handle additional requests.**

**The Help Desk is working on providing historical data to be available on the Intranet Web Site for CTC research. The historical data and additional procedures will provide a knowledge base to help CTC resolve technology issues. Projected date is September 2002.**

Ysleta Independent School District Technology Plan  
Update  
November 2001

**Goal 6:** The District will provide equitable state-of-the-art learning and work environments that integrate instruction and technology for all students and employees.

**Objective 4:** On an ongoing basis provide a flexible technology infrastructure that allows the district to address all instructional and administrative initiatives efficiently and cost-effectively.

**Initiatives:**

Facilities standards will be developed to define requirements for new schools and retrofitting existing campuses for the support of technology.

**This initiative is not completed, it is in progress but not formalized and is pending the hiring of the Executive Director of Technology.**

Maintain Internet access at speeds acceptable to district users.

**This initiative is ongoing, a T-1 was added and division is waiting year 4 e-rate award to increase our Internet access to at least 10 Mega Bit and a year 5 e-rate will increase it to DS-3.**

Provide Email service to all students and staff.

**Division is on target with this initiative. Currently pending the completion of integration partner (year 5 new project). This e-mail system will be web-based and will be accessible from any Internet connection.**

Provide Remote Access Services (RAS) to District staff and students. Provide adequate communication facilities for the WAN.

**This initiative is in its final phase. It is pending further action pending year 4 e-rate project.**

District will provide standards regarding Network Connectivity.

**This initiative is pending the hiring of the Executive Director of Technology.**

District will provide a web infrastructure that facilitates communication between district staff students and community.

**This initiative is pending the hiring of the Web-Application Developer.**

The District will provide voice (telephone) services to all staff, and implement CIT (Computer Integrated Telephony) applications to enhance student, staff, community communications.

**This initiative will be a year 5 e-rate project.**

Develop a plan to improve network and computer availability by implementing Network Management/remote desktop management capabilities.

Protect Infrastructure with Uninterruptible Power Supplies.

**This initiative is pending e-rate appeal for year 4 and will also be a project to be submitted for year 5 e-rate if the appeal for year 4 is denied.**

Wireless Infrastructure

**This initiative is a proposed project for e-rate year 6. Current speed of wireless is 10 Mega bit and with our current connectivity speed at 100 Mega bit, there need to be technology advancements made to 100 Mega bit wireless before the District should pursue this project.**

**Goal 6:** The District will provide equitable state-of-the-art learning and work environments that integrate instruction and technology for all students and employees.

**Objective 5:** The District will develop, implement and continually assess all administrative systems (students, finance, human resources, web-based applications, Records Management) to insure that information management and program administration are completed with maximum efficiency and functionality, eliminating unnecessary paperwork, streamlining processes, and providing multiple opportunities and avenues for communication and interaction among District Campuses, departments and users.

Student Systems:

Standardize computerized grading programs K-12 with student accounting systems. Implement IGPro at all secondary school as and develop IGPro interface for elementary grade reporting.

**High schools have been implemented and currently communications with Chief Academic Officer to pursue middle schools.**

Implement automated attendance at the classroom level.

**This initiative is on target as of November 2001.**

Implement health and immunizations for all school nurses K-12.

**This initiative has been completed.**

Implement graduation requirements module on SASI

**Migration to SASIxp is pending.**

Implement TAAS Data Results Module.

**This initiative is on target to meet the Spring 2003 deadline.**

Access the student system to ensure that it is meeting campus/district department needs.

**This is on-going and will be completed Spring 2003.**

Replace administration equipment/matching funds.

**Unable to accomplish initiative due to no matching funds available.**

Finance System:

Develop a plan to automate Human Resources.

**This initiative is in progress and will need to be re-visited**

Reassess automated applicant process specifications.

**This initiative has been completed September 2001.**

Based on reassessment, develop an applicant process for distributed (campus/department) use.

**This initiative has been completed September 2001.**

Implement the electronic inquiry of the employee's general information and benefits.

**This initiative is ongoing to meet completion date of Spring 2004.**

Complete the online benefit enrollment process.

**This initiative is on target to meet the Spring 2002 deadline.**



Develop a plan to automate all payroll/accounting/purchasing/ budget functions as they relate to campus and departments.

**This initiative is in progress.**

Develop and implement the electronic transfer of information for travel forms student fund raising, petty cash, etc. as allowed by law.

**This initiative has not been completed by Technology due to staffing limitations.**

Publish regulations for bid/quote standards along with the awarded bid/quotes.

**This initiative has been ongoing. Currently our Purchasing Department is publishing all bids, RFPs, and vendor awards on the Districts web page.**

Ongoing enhancement of fixed asset module (inventory) and the work orders modules (trip, catering and warehouse requests).

**Fix asset module has been completed October 2001, and work order module is pending due to staffing limitations.**

Web Based Applications:

Plan and develop a pilot program for web based applications.

**This initiative will be completed once SASIxp upgrade is made. New target date is summer 2002 and also waiting for the hiring of the Web-Application Developer.**

**Goal 6:** The District will provide equitable state-of-the-art learning and work environments that integrate instruction and technology for all students and employees.

**Objective 6:** The District will facilitate the support and implementation of technology through the use of web-base resources and appropriate personnel.

The District will have online a dynamic web based technology resources tool available for the entire district educational community.

**This initiative is pending the hiring of the Web Application Developer and e-rate year 5 project.**

The District will develop, fund and implement the CTC position at every campus over a three year period.

Develop CTC job description and staff guideline, receiving input from campus, instructional and technology departments.

**This initiative is being development and completion is pending the hiring of the HR Director, Executive Director of Technology.**

The District will find (2) Technology System Specialists (Field Technicians) for each feeder pattern.

**No funding has been available for this initiative.**

Budget for TSS positions. Implement (2) TSS positions at (7) feeder patterns.

**PAF for hiring positions has been submitted.**

The District will provide a district-wide virus scanning protection software and licenses.

**In progress to complete firewall upgrade. The virus scanning software has been received and is pending installation.**

The district Technology Helpdesk will provide efficient and reliable support services to technology users within the district.

**This initiative is ongoing; completion dates will depend on funding from Local Technology account. The Technology Helpdesk will also be a year 5 e-rate project and will provide network management applications and troubleshooting.**



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**Entity Number: 142115**      **Applicant's Form Identifier: Router/Campus Network Electronics**  
**Contact Person: Bill Richardson**      **Phone Number: 915-434-1065**

**Please Record This Form 470 Application Number For Future Reference:  
This Number Must Be Used To Complete Your Application,  
If You Leave This Process Before The Application Is Completed.**

Form 470 Application#: **462220000251064**

470 - 4  
IBM Spin - 143005607

**EXHIBIT****3**

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**FCC Form 470**

Universal Service Program Description of Services Requested and Certification Form

Approval by OMB  
3060-0806

Estimated Average Burden Hours Per Response: 5.0 hours

This form is designed to help you describe the eligible telecommunications-related services you seek so that this data can be posted on the Fund Administrator Web Site and interested service providers can identify you as a potential customer and compete to serve you.

Please read instructions before completing

(To be completed by entity that will negotiate with Providers.)

**Applicant's Form Identifier:**

(Insert your own code to identify THIS Form 470)

Router/Campus

**Form 470 Application #:**

(To be inserted by Fund Administrator)



<b>1. Name of Applicant:</b> YSLETA INDEP SCHOOL DISTRICT			
<b>2. Funding Year:</b> 07/01/2000 - 06/30/2001		<b>3. Your Entity Number:</b> 142115	
<b>4. Applicant's Street Address, P.O. Box, or Route Number:</b>			
<b>a. Street</b> 9600 SIMS DR			
<b>City</b> EL PASO	<b>State</b> TX	<b>Zip Code 5Digit</b> 79925	<b>Zip Code 4Digit</b> 7200
<b>b. Telephone number</b> ( 915 ) 434 - 0000		<b>c. Fax number</b> ( 915 ) 435 - 9521	
<b>d. E-mail Address</b> brichardson@ysleta.isd.tenet.edu			
<b>5. Type Of Applicant (Check only one box)</b>			
<input type="radio"/> Library (including library system, library branch, or library consortium applying as a library) <input type="radio"/> Individual School (individual public or non-public school) <input checked="" type="radio"/> School District (LEA; public or non-public [e.g., diocesan] local district representing multiple schools) <input type="radio"/> Consortium (intermediate service agencies, states, state networks, special consortia)			
<b>6a. Contact Person's Name:</b> [REDACTED]			
Copy 4a-d above to 6b-e below			
Correct and/or add any Contact Person's information below as necessary, then select your preferred mode of contact			
<b>6b. Street Address, P.O.Box, or Route Number (if different from Item 4)</b>			
<input type="radio"/> 9600 SIMS DR			
<b>City</b> EL PASO	<b>State</b> TX	<b>Zip Code 5Digit</b> 79925	<b>Zip Code 4Digit</b> 7200

<input type="radio"/> 6c. Telephone Number (10 digits + ext.)	( 915 )	434	-	1065	ext.
<input type="radio"/> 6d. Fax Number (10 digits + ext.)	( 915 )	435	-	9521	
<input checked="" type="radio"/> 6e. E-mail Address (50 characters max.) brichardson@syleta.isd.tenet.edu					



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**FCC Form 470**

Universal Service Program Description of Services Requested and Certification Form

Approval by OMB  
3060-0806

**Entity Number: 142115**      **Applicant's Form Identifier: Router/Campus Network Electronics**

**Contact Person: Bill Richardson**      **Phone Number: 915-434-1065**

**Item 7: Summary Description of Needed Services Requested****7 This Form 470 describes (check all that apply):**

- a. ☐ Tariffed services - telecommunications services, purchased at regulated prices, for which the applicant has no signed, written contract. A new Form 470 must be filed for tariffed services for each funding year.
- b. ☐ Month-to-month services for which the applicant has no signed, written contract. A new Form 470 must be filed for these services for each funding year.
- c. ☒ Services for which a new written contract is sought for the funding year in Item 2.
- d. ☐ A multi-year contract signed on or before 7/10/97 but for which no Form 470 has been filed in a previous program year.

**NOTE: Services that are covered by a signed, written contract executed pursuant to posting of a Form 470 in a previous program year OR a contract signed on/before 7/10/97 and reported on a Form 470 in a previous year as an existing contract do NOT require filing of a Form 470.**

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## Universal Service Program Description of Services Requested and Certification Form



**Phone Number: 915-434-1065**

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**FCC Form 470**

Universal Service Program Description of Services Requested and Certification Form

Approval by OMB  
3060-0806**Applicant's Form****Entity Number: 142115****Identifier: Router/Campus Network  
Electronics****Contact Person: Bill  
Richardson****Phone Number: 915-434-1065****Block 2: Summary Description of Needs or Services Requested**

**11 (Optional)** Please name the person on your staff or project who can provide additional technical details or answer specific questions from service providers about the services you are seeking. This need not be the contact person listed in Item 6 nor the signer of this form.

**Name:****Title:****Telephone number (10 digits + ext.) Ext.**

( ) -

**Fax number**

( ) -

**E-mail Address**

**12.** ☐ Check here if there are any restrictions imposed by state or local laws or regulations on how or when providers may contact you or on other bidding procedures. Please describe below any such restrictions or procedures, and/or provide a Web address where they are posted and provide a contact name and telephone number for service providers without Internet access.

**13. (Optional)** Purchases in future years: If you have plans to purchase additional services in future years, or expect to seek new contracts for existing services, summarize below (including the likely time-frames).

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**FCC Form 470**

Universal Service Program Description of Services Requested and Certification Form

Approval by OMB  
3060-0806**Entity Number: 142115****Contact Person: Bill  
Richardson****Applicant's Form****Identifier: Router/Campus Network  
Electronics****Phone Number: 915-434-1065**

14. ☐ **Basic telephone service only:** If your application is for basic local and long distance voice telephone service only, check this box and skip to Item 16.

15. Although the following services and facilities are ineligible for support, they are usually necessary to make effective use of the eligible services requested in this application. Unless you indicated in Item 14 that your application is ONLY for basic telephone service, you must check at least one box in (a) through (e). You may provide details for purchases being sought.

a. Desktop communications software: Software required ☒ has been purchased; and/or ☐ is being sought.

b. Electrical systems: ☒ adequate electrical capacity is in place or has already been arranged; and/or ☐ upgrading for additional electrical capacity is being sought.

c. Computers: a sufficient quantity of computers ☒ has been purchased; and/or ☐ is being sought.

d. Computer hardware maintenance: adequate arrangements ☒ have been made; and/or ☐ are being sought.

e. Staff development: ☒ all staff have had an appropriate level of training or additional training has already been scheduled; a training is being sought.

f. Additional details: Use this space to provide additional details to help providers to identify the services you desire.

Refer to Bid# 20-1206-052CSP

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**FCC Form 470**

Universal Service Program Description of Services Requested and Certification Form

Approval by OMB  
3060-0806

<b>Entity Number:</b> 142115	<b>Applicant's Form Identifier:</b> Router/Campus Network Electronics
<b>Contact Person:</b> Bill Richardson	<b>Phone Number:</b> 915-434-1065

**Block 4B - Eligible Entities That Will Receive Service****16. Eligible Entities That Will Receive Service:**

Check the ONE choice that best describes this application and the eligible entities that will receive the services described in this application. You will then list in Item 17 the entity/entities that will pay the bills for these services.

You must select a state if (b) or (c) is selected:

Texas **a. ☐ Individual school or single-site library: Check here, and enter the billed entity in Item 17.****b. ☐ Statewide application (check all that apply):**

- ☐ All public schools/districts in the state:
- ☐ All non-public schools in the state:
- ☐ All libraries in the state:

If your statewide application includes INELIGIBLE entities, check here. ☐ If checked, complete Item 18.**c. ☒ School district, library system, or consortium application to serve multiple eligible sites:**

<b>Number of eligible sites</b>	57
<b>For these eligible sites, please provide the following</b>	
<b>Area Codes (list each unique area code)</b>	<b>Prefixes associated with each area code (first 3 digits of phone number) separate with commas, leave no spaces</b>
915	434, 435, 598, 858, 593, 751, 783, 859, 860, 778,
If your application includes INELIGIBLE entities, check here. <input type="checkbox"/> If checked, complete Item 18.	



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Universal Service Program Description of Services Requested and Certification Form

Approval by OMB  
3060-0806**Entity Number: 142115****Contact Person: Bill  
Richardson****Applicant's Form****Identifier: Router/Campus Network  
Electronics****Phone Number: 915-434-1065****Billed Entities**

Entity Name	Entity Number
YSLETA INDEP SCHOOL DISTRICT	142115

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**FCC Form 470**

Universal Service Program Description of Services Requested and Certification Form

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3060-0806**Applicant's Form****Entity Number: 142115 Identifier: Router/Campus Network Electronics****Contact Person: Bill Richardson Phone Number: 915-434-1065**

20. ☒ schools under the statutory definitions of elementary and secondary schools found in the Elementary and Secondary Education Act of 1965, 20 U.S.C. Secs. 8801(14) and (25), that do not operate as for-profit businesses, and do not have endowments exceeding \$50 million; and/or
- b. ☐ libraries or library consortia eligible for assistance from a State library administrative agency under the Library Services and Technology Act of 1996 that do not operate as for-profit businesses and whose budgets are completely separate from any school (including, but not limited to elementary and secondary schools, colleges, and universities).

- a. ☐ individual technology plans for using the services requested in the application; and/or
- b. ☒ higher-level technology plans for using the services requested in the application; or
- c. ☐ no technology plan needed; application requests basic local and long distance telephone service only.

- a. ☒ technology plan(s) has/have been approved by a state or other authorized body.
- b. ☐ technology plan(s) will be approved by a state or other authorized body.
- c. ☐ no technology plan needed; application requests basic local and long distance telephone service only.

22. ☒ I certify that the services the applicant purchases at discounts provided by 47 U.S.C. Sec. 254 will be used solely for educational purposes and will not be sold, resold, or transferred in consideration for money or any other thing of value.

23. ☒ I recognize that support under this support mechanism is conditional upon the school(s) or library(ies) I represent securing access to all of the resources, including computers, training, software, maintenance, and electrical connections necessary to use the services purchased effectively.

24. ☒ I certify that I am authorized to submit this request on behalf of the above-named entities, that I have examined this request, and to the best of my knowledge, information, and belief, all statements of fact contained herein are true.

27. Printed name of authorized person	Dr. Edward Lee Vargas		
28. Title or position of authorized person	Superintendent		
29. Telephone number of authorized person:	( 915 )	434 -	0031 ext.

Persons willfully making false statements on this form can be punished by fine or forfeiture, under the Communications Act, 47 U.S.C. Secs. 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. Sec. 1001.



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**Entity Number: 142115**      **Applicant's Form Identifier: Router/Campus Network Electronics**  
**Contact Person: Bill Richardson**      **Phone Number: 915-434-1065**

FCC Form

Approval by OMB  
3060-0006

**470**      **Schools and Libraries Universal Service  
Program Description of Services Requested  
and Certification Form**

**Form 470 Application Number: 462220000251064**

- 10. The applicant certifies that the applicant is:**
- a. ☒ schools under the statutory definitions of elementary and secondary schools found in the Elementary and Secondary Education Act of 1965, 20 U.S.C. Secs. 8801(14) and (25), that do not operate as for-profit businesses, and do not have endowments exceeding \$50 million; and/or
  - b. ☐ libraries or library consortia eligible for assistance from a State library administrative agency under the Library Services and Technology Act of 1996 that do not operate as for-profit businesses and whose budgets are completely separate from any school (including, but not limited to) elementary and secondary schools, colleges and universities.

- 11. The applicant certifies that the applicant is:**
- a. ☐ individual technology plans for using the services requested in the application
  - b. ☒ higher-level technology plans for using the services requested in the application
  - c. ☐ no technology plan needed; application requests basic local and long distance telephone service only.

- 12. State or other authorized body of the applicant certifies that the applicant is:**
- a. ☒ Technology plan(s) has/have been approved by a state or other authorized body.
  - b. ☐ Technology plan(s) will be approved by a state or other authorized body.
  - c. ☐ The application requests basic local and long distance telephone service only; no technology plan needed.

**22. ☒** I certify that the services the applicant purchases at discounts provided by 47 U.S.C. Sec. 254 will be used solely for educational purposes and will not be sold, resold, or transferred in consideration for money or any other thing of value.

**23. ☒** I recognize that support under this support mechanism is conditional upon the school(s) or library(ies) I represent securing access to all of the resources, including computers, training, software, maintenance, and electrical connections necessary to use the services purchased effectively.